Alumnae

New England Deaconess Hospital
Boston, Massachusetts

pulse

VOLUME 28–NUMBER 3 DECEMBER 1975

Problem oriented system: a better way to give patient care

Over 200 members of the nursing staff attended a workshop sponsored by the nursing audit committee on the problem oriented system given on October 15-17 and again on November 6-7. Donna Gane, R.N., an instructor in problem oriented nursing at the University of Vermont College of Medicine and a research associate in the PROMIS laboratory at the University of Vermont, conducted the workshop to introduce the Deaconess to the problem oriented system as a documented approach to solving patient problems by recording all elements of the nursing process.

The problem oriented system organizes the patient record into four basic parts: a data base, a problem list, initial plans, and progress notes. The patient record used at the Deaconess traditionally catalogs information according to its source. X-ray reports, laboratory data, operative notes, and consultation sheets, for example, are all grouped together in separate sections. In this source oriented system, problems not directly related to the patient's admitting diagnosis may not be given equal attention. Problem oriented charting was designed 15 years ago to bring order and logic to the tangle of source oriented information. But far more than an organized way to keep patient records, the problem oriented system offers a new way to care for people with problems, in and out of hospitals, and a means to evaluate their care so it can be improved.

"Using the problem oriented approach makes it possible for the nurse to render comprehensive care, to think of the patient as a person. She can no longer focus all her attention and care on the patient's chief complaint, or admitting diagnosis, as important and time-consuming as the problem may be and as specialized as she may become. The nurse must look at the patient in the light of all his other problems. A devastating and demoralizing social problem would affect the planning for a hysterectomy. The patient's problem with poor eyesight should affect the planning for his diabetes. The problem of having a colostomy may change the routine prep for a kidney x-ray," stated Ms. Gane in her article, "The Problem Oriented System and the Practice of Nursing."

The formulation of a problem list begins with the gathering of a comprehensive data base. At the workshop, participants were instructed and given practice sessions in this and other components of the problem oriented system, from the problem list to the planning, implementation, and evaluation of care.

Ms. Gane explained that the defined data base includes the patient's chief complaint, a description of the average day, a description of the present illness, a past medical history review, a physical examination, and laboratory and x-ray studies.

The patient's problems that have been identified through the collection of the defined data base constitute the complete problem list. This list includes socioeconomic, demographic, and psychological problems as well as physical ones and becomes the index to the rest of the patient's record. Each problem is numbered and the plans for gathering more information, providing care, and educating the patient correspond to that particular number and problem.

Once the nurse knows the patient's concerns, habits, preferences, and needs, as discovered from the nursing assessment and other portions of the data base, he or she can make comprehensive plans to deal with those problems which require nursing intervention.

The recording of care, planning, and follow-up on each problem is written in the progress notes. The progress notes contain Subjective information, Objective information, an Assessment, and a Plan (SOAP) for each problem.

Subjective information includes what the patient has to say about the problem and his or her concerns regarding symptoms. The nurse's observations and the medications and treatments given for the problem comprise the objective information. In the assessment the nurse analyzes the subjective and objective information and draws conclusions on the patient's progress, the patient's understanding of the problem, and the effectiveness of medications, treatments, and nursing intervention. By making a plan based on this information and the assessment the nurse decides if more information should be gathered, what nursing care should be given, and what the patient should be taught about the problem.

"The progress note is used as an evaluation tool to determine the thoroughness, reliability, analytic sense, and efficiency of the nurse. It can show whether or not plans are being made and carried out and if they are effective or not. It is easy to see if observations are complete and pertinent and whether they apply to the problems under discussion. The extent and accuracy of the nurse's analytic sense is seen through the progress note," emphasized Ms. Gane during the conference.

The problem oriented system is only the first level in a three part system. Part two is the audit of the patient record as it reflects the performance of the nurse providing care based on the traits of thoroughness, reliability, analytic sense, and efficiency. Part

(Continued on page 4)

CLASS OF 1978 PARTICIPATES IN CANDLELIGHTING CEREMONY. *The class of 1978 participated in the traditional School of Nursing candlelighting ceremony on October 17 in the Joslin Auditorium. The ceremony opened with an invocation by Chaplain Martin E. Cernek followed by greetings from Executive Vice President R. D. Lowry. Director of Nursing Ellen D. Howland discussed the meaning of the ceremony, pointing out that it symbolized for the freshmen their commitment to nursing and to this School. It is also the first time the new students wear their uniforms. Miss Howland presented the 67 freshmen with the Deaconess student pin as they advanced to the stage to receive a lighted candle from Cynthia M. Liberty, president of the student council. Joan Randle, assistant director of the School, assisted in the ceremony. After all the freshmen received their candles, they recited a pledge to the School, concluding the ceremony by singing "Follow the Gleam." Pictured above are: (l.-r.) Cynthia M. Liberty, Miss Howland, Lenor A. Kirkeby, Robert F. Beech, Wade Andy Sampson, and Jonathan Weiner.*

Dr. Calkins visits NEDH as physician-in-chief protem

Dr. Evan Calkins, Professor of Medicine and Chairman of the Department of Medicine at the State University of New York Medical School in Buffalo, was the annual visiting physician-in-chief at the Deaconess during the week of October 20. A graduate of Harvard Medical School, resident at Johns Hopkins Hospital, and chief resident at Massachusetts General Hospital, he taught as an associate in medicine at Harvard Medical School before going to Buffalo.

As physician-in-chief pro tem of the NEDH department of medicine, Dr. Calkins made rounds with the house officers, saw patients on the floors, conducted a death conference, and participated in a tumor board meeting. He gave grand rounds in his specialty of amyloidosis (abnormal deposition of a particular kind of protein in the soft tissues). At a cardiology conference, Dr. Calkins discussed amyloid heart disease.

On October 22, Dr. Calkins was honored at a dinner at the Harvard Club which was attended by the senior staff and house officers of the department of medicine. He gave a speech on the medical education system in England based on his recent trips to that country.

October 22 was also the first annual reunion of the NEDH medical house officer alumni association. Dr. Calkins attended a series of lectures given by Dr. William P. Beetham, Jr., internal medicine, NEDH and Lahey Clinic; Dr. H. Howard Goldstein, internal medicine, NEDH and Joslin Clinic; and Dr. Robert W. Healy, Deaconess Medicine.

"New and Old Thoughts on Systemic Vasculitis" was the topic of Dr. Beetham's lecture, while Dr. Goldstein discussed "Characteristics of Younger Diabetics with Renal Failure Under Consideration for Renal Transplantation." Dr. Healy, who had studied under Dr. Calkins before coming to the Deaconess, presented for the first time "Cardiac Catheterization and Angiographic Findings in Younger Diabetics with Renal Failure Under Consideration for Renal Transplantation."

The newly-formed NEDH medical house officer alumni association also is sponsoring a series of medical luncheon conferences on research at the Deaconess which are held on the fifth Fridays of the year for medical residents and staff.

Dr. Evan Calkins

Officer Jerry Manfra simulates an attack. But in minutes Officer Patricia Rehm will have him under control as she demonstrates some self-defense techniques.

Boston Police Department presents self-defense program

For the second time this year representatives from the Office of the Commissioner of the Boston Police Department presented a program of self-defense tactics emphasizing how to deal with the crisis of rape. When it was first given on May 8, the program was met with such enthusiasm, that it was given again on November 12 in the Joslin Auditorium.

Officers Patricia Rehm and Jerry Manfra opened the program by discussing ways of preventing women from being victims of the crime of rape. The men in the audience could apply such information to other types of crime.

"Don't make it easy for the rapist or thief," advised Officer Rehm. "You don't have to be a victim." By using common sense, you might be able to avoid being a victim.

Be aware of your surroundings. On the street, if you are followed, ring the nearest doorbell, stop in a nearby store if it is open, scream fire – do anything to attract attention and scare away your pursuer. Don't tempt crime by walking in deserted or unlit areas. Take the longer, but more secure route.

If you are driving and are involved in an accident, you don't have to get out of your car. If you feel threatened by the driver or the neighborhood, write down the registration of the other car involved in the accident and go to the nearest police station to report it. In the event of a flat tire or other highway emergency, raise the hood and/or tie a scarf around the radio antenna, get back into your car, lock the doors, and stay in your car until the police arrive. If a stranger offers assistance, slip the trunk key through a tiny opening in the window.

Do not admit anyone into your home or apartment without asking for identification. It may be unwise to assume that a friend was in the neighborhood and decided to stop by. Your surprise visitor may be a thief or rapist. Ask the policeman, meter reader, or telephone repairman for proper identification.

If you find yourself confronted by a rapist, you will have to decide whether to fight or submit. How you act will depend on the situation. Your decision must be made quickly because your attacker will not give you much time to decide. The police advise against fighting anyone who has a weapon.

After showing a film depicting situations in which people, through their own carelessness became unwilling participants in robberies and rapes, Officers Rehm and Manfra demonstrated some self-defense tactics.

You may never need to use the tactics demonstrated by the officers but you should remember their advice. "It takes two things to make a crime – desire and opportunity," Officer Manfra said, "You may not be able to stop the desire of the thief or rapist, but you can cut down the opportunity. Don't let yourself be a victim."

Alumnae news briefs

MARRIAGES

Edith Killam Livermore, '28, to Morton Pierce.

Mary T. Faherty, '73, to Ralph Tarkanian.

Donna M. Clancey, '74, to Michael C. Knight.

Constance M. Elwell, '74, to Michael E. Jackson.

Lana Lee Hull, '74, to Dana A. Phillips.

BIRTHS

Patricia Lovejoy DeBonte, '63, second son, Erik Laurens, born March 14, 1975.

Louise Batho Chandler, '65, a daughter, Leanne Taylor, born August 20, 1975.

DEATHS

Mildren Apt Ross, '25, in 1975.

Officers of the NEDH School of Nursing Alumnae Association for 1975-1976 are: (sitting l.-r.) Carol Harris Livingston, '47, president elect; Glenny Main Jackson, '45, president; Priscilla Archibald, '42, treasurer; (standing l.-r.) Lois M. Preston, '41, director; Joanne Jackson Crounse, '46, director; Barbara Howell, '56, recording secretary; Shirley Baldwin, '48, corresponding secretary; Phyllis R. Giardini, '52, director; and Lois Heintz Schulz, '52, director.

MR. LOWRY HONORED BY JOSLIN DIABETES FOUNDATION. *At a recent meeting of the corporation of the Joslin Diabetes Foundation, R. D. Lowry, Executive Vice President of NEDH, was presented with a citation by Dr. Alexander Marble, president of the Foundation, on behalf of the board of trustees. They awarded Mr. Lowry "special recognition for his dedication, vision and effort in developing a new concept of health care for persons with diabetes." Mr. Lowry's association with the Foundation goes back to 1946. He was a friend of the late Dr. Elliott P. Joslin and helped establish the present Diabetes Treatment Unit.*

Alumnae notations

Rena Dow, '27 . . . is a resident of the Holliston Manor Nursing Home, 84 Elm Street, Holliston, MA 01746, and would appreciate receiving mail from other Deaconess graduates.

Joan Morison Hobson, '51 . . . moved to New York to accept a position as director of nursing in Saratoga Springs.

Carolyn Borstel Phillips, '54 . . . seeking a seat on the Board of Selectmen in East Granby, Connecticut. She is both a staff nurse and in-service director at a Bloomfield convalescent home.

Joyce Boynton Gipson, '56 . . . an instructor in OR at Thayer Hospital, Waterville, Maine.

Mary Reardon Smith, '56 . . . still working in a doctor's office. Her oldest son is at the University of Connecticut and planning to study medicine.

Deirdre Jean Hickey, '67 . . . has been named director of nurses at the Newport Hospital in Newport, New Hampshire.

Barbara Negethon Norkus, '71 . . . working part-time staff evenings at Quincy City Hospital. Her two daughters are 11 months and three and a half years old now.

Judith Tucker, '71 . . . working in ICU at NEDH and attending Boston University part-time.

Lorraine Rhodes, '72 . . . worked as evening charge nurse on a 26-bed medical-surgical unit and returned to Camp Hudar in Clinton, Connecticut as a camp nurse this past summer.

Mary Foley, '73, goes to Washington

Mary E. Foley was one of five nursing students from across the country chosen to work this summer in a congressional office on health policy under a program initiated by the National League for Nursing. A 1973 graduate of the NEDH School of Nursing, Miss Foley became a staff nurse in the observation unit before enrolling in the Boston University School of Nursing, where she is now a senior, to obtain her B.S. in nursing.
(Photo by Bostonia.)

When Mary E. Foley went to Washington, D.C., she wanted a national health service plan enacted immediately! But after several weeks' work on the Congressional Subcommittee on Oversight and Investigations her views changed.

"Very few people question the need for a national health service," she says. "But I've become realistic about the problems involved. Now I'm willing to wait."

Miss Foley, a graduate of the New England Deaconess Hospital School of Nursing, who is a Boston University School of Nursing senior, was one of five nursing students from across the country chosen to work this summer in a Congressional office on health policy making under a program initiated by the National League for Nursing and funded by the Robert Wood Johnson Foundation.

Miss Foley's assignment to California Representative John Moss's subcommittee put her right in the middle of planning for a future national health service – which she estimates is "at least two years away."

During her eight weeks in Washington the subcommittee released its report on the incidence of unnecessary surgery among Medicaid patients. "The preliminary survey found 236 percent more surgery among Medicaid patients than among the regular population," Miss Foley said. She was instrumental in preparing the subcommittee report and also in calling witnesses to testify at its hearings.

The national news media covered the hearings, and the CBS Evening News filmed one Medicaid mother who testified that her doctor had advised her to have her three children's tonsils removed. She learned later, she said, that only one child had needed the operation.

"There are many hypotheses to explain the 236 percent figure," Miss Foley says, including the idea that poor people need more health care than others. "But it's also apparent that a profit motive is at work among doctors. Whatever the reasons for its failures, the Medicaid program has never had a system for comparing its costs and usage on a country-wide basis. Now, we're doing that."

In addition to revealing the faults in existing health plans, the subcommittee is also working on suggestions for change. These include introducing second consultations before surgery ("We found that as many as a third of the people seeking a second doctor's advice were told to avoid surgery," Miss Foley reveals); prepaid group plans to protect patients from profiteering doctors and better review committees within each hospital.

Although the subcommittee's work represents only a fraction of Congress' efforts in the health care area, Miss Foley says she's gained a better understanding of the way government policies are made. As a former president of the National Student Nurse Association, Miss Foley says she'd like to combine what she learned in Washington with a graduate degree in public health and maybe even running for public office.

"A few years ago the national student organization was mostly a social group," she says. "Today we're the largest student health organization, and a powerful lobbying group. As president I began the process of bringing the leaders of all the student health organizations together so that we could not only share now, but later. A cooperative attitude is definitely needed among health preofessionals."

This fall she hopes to begin a Boston alliance of students in several health fields, including nursing, medicine and physical therapy.

(This story was written by Susan Lapinski and appeared in the Autumn 1975 issue of *Bostonia,* a Boston University Alumni magazine.)

Deaconess graduates have 50th reunion

"This 50th anniversary is no run of the mill reunion, but an historic event," said Lillian V. Salsman, one of the members of the class of 1925. That was how Miss Salsman referred to her 50th reunion held October 18 at her home in Marblehead and at Hawthorne-by-the Sea. There were 13 members in the original class. Five of the remaining 11 were able to attend.

Memoirs prepared by Miss Salsman on the historic events of the hospital after the class of 1925 entered the School noted, "We were there during many of the most exciting and fascinating developments in the progress of medical and nursing history in the Deaconess Hospital, in the city of Boston, in New England and in the world at large."

The first dose of isletin, now known as insulin, administered in New England was given to a patient at the Deaconess. Dr. Frank H. Lahey, who later went on to found the Lahey Clinic, taught the student nurses and called them "Sister" rather than by their own names.

When the class started its training in 1921, the Deaconess had only 75 beds, which increased to 125 when a new unit opened in 1923. Now the hospital has 471 beds.

The class of 1925 showed it is still as interested in nursing today as it was 50 years ago when the women graduated. They made a generous donation to the new facility for the School, which will admit its first class, the class of 1979, in September.

Five members of the class of 1925 celebrating their 50th reunion are: (l.-r.) Laura McKay Henry, Lillian V. Salsman, Mary Erdman Shea, Marie Hills Stiles, and Ruth E. Dorr

Problem oriented system . . .

(Continued from page 2)

three is the correction of discrepancies found in the audit. Feedback on the problem oriented system leads to improvement in the patient's care.

Feedback from the nurses who attended the workshop was, for the most part, positive. As one nurse said, "The problem oriented system is the system of today! It not only offers a logical way to organize thoughts and communicate effectively but also offers a way to ask why, and learn in the process. For too long medicine and nursing have been overly concerned with routines and tasks and have not given proper attention to the why and the ultimate effects on the patient. The problem oriented system makes us individually accountable for our observations, judgments and plans and really makes us think and plan before we act. I see some problems in adopting the system but none so great that we should let them stop us from adopting it. I say, 'Let's get on with it.' "

Another nurse said, Writing 'SOAP' notes is an expression of my abilities, capabilities and ackowledgement of being a professional nurse. I feel I am a pertinent member of the health team because I am able to assess my patient's health. Also I feel that by writing SOAP notes I must keep up with my knowledge of each patient and his or her disease entity. It is also challenging because I now am able to judge my own nursing care and be judged by others."

The workshop on the problem oriented system was the third stage in the department of nursing's effort to improve the quality of nursing care and its documentation. The first stage was the audit month held May, 1975. The second stage was the introduction of the nursing care flowsheet and narrative nurses notes in October. The next step is the implementation of the problem oriented system. Baker 3 and CCU will soon begin to utilize the system. For reprints or bibliographies on the problem oriented system, contact Birdie Hanson, coordinator of nursing practice, at extension 2824.

JOHN REED BECOMES FIRST TWO GALLON DONOR. *John Reed, maintenance and engineering, (pictured above with Julie Wilson, MT(ASCP), who is in charge of the blood bank donor room) became the first two gallon donor on November 5. Mr. Reed was one of the original three members of the Gallon Club, which now numbers 50. He attained membership in that club by donating eight pints of blood to the community blood donor program. Anyone can begin his or her application to the Gallon Club by visiting the blood bank located on Deaconess 3.*

The Seventh Annual Alumnae Day held November 1 brought together over 200 alumnae, some from as far away as Ohio, Florida, Colorado, and Thailand.

Alumnae Day — a day for good friends and good times

November 1 was crisp and clear and sparkled with laughter and cries from Harris Hall. It was the Seventh Annual Alumnae Day and the fellowship couldn't have been better. Classmates separated over the years filled Harris Hall earlier than in the past in an effort to use every minute to answer such questions as, "What are you doing now?" "Who did you marry?" and "How many children do you have?"

From Harris Hall the group of over 200 alumnae strolled to the Jimmy Fund Auditorium for the annual business meeting in which President Glenny Main Jackson, '45, would bring them up to date on activities that happened during the year. Guest speaker Dr. Richard Harris, director of the Arnold Arboretum, entertained the audience with his slides and talk, "A Botanist in the Grocery Store," in which he elaborated on the backgrounds of the foods we eat, specifically the foods with plant origins.

Luncheon at the Harvard Club was highlighted by the induction of Executive Vice President R. D. Lowry, as an honorary member of the NEDH School of Nursing Alumnae Association. Mr. Lowry will retire this year after 30 years with the hospital. Mrs. Jackson pointed out that since Mr. Lowry was granted an honorary diploma from the School during this year's graduation ceremonies, it was only natural for him to be asked to join the alumnae association. She then presented him with a gift from the alumnae association, a pewter plate depicting the incident at Concord Bridge where the colonists forced a British retreat on April 19, 1776. Director of Nursing Ellen D. Howland gave Mr. Lowry an initialled scrapbook of "love letters" written by the alumnae to the man they feel has reciprocated their affections through his devotion to the School.

Note: Letters are still coming in, so if anyone wishes to send one, please direct it to Miss Howland.

To Kathleen Noyes Harris, Pamela Watters Perkins, and Janet Muni Mistretta, '71, (l.-r.) four years between graduation and a get-together can seem like forty years when there is only a few hours to catch up on the news.

But to Ruth Cooper Chamberlin (l.) and Doris Simpson McLaughlin, graduates of the class of 1928, it seems like only yesterday when they saw their friends last.

Highlights of 1974-75 from alumnae board of directors

In addition to routine business, the board of directors of the NEDH School of Nursing Alumnae Association increased the amount of the scholarship for the graduating student to $750, which was awarded this year to two graduates, Jackie Lee Hamblet and Donna M. Sweeney. The members of the graduating class were guests of the alumnae at the Deaconess Night at the Pops. The class of 1975 was also awarded membership in the alumnae association for one year following their graduation.

During 1975 the Nanny C. Peterson Fund, which provides for a private duty nurse if needed for Deaconess graduates, was increased. Christmas checks were sent to three members and to four missionaries. One member received financial assistance from the Nurses Relief Fund. Substantial scholarship aid was granted to one member.

Gayle Schiavone represented the alumnae at the National League for Nursing Convention in New Orleans. Muriel Lund took charge of the ushers at graduation.

The budget for 1975 was prepared by the finance committee and accepted by the board. This year a total of $5,038 was budgeted.

It was agreed that alumnae association donations for the next three years be given to the building fund for the new School of Nursing.

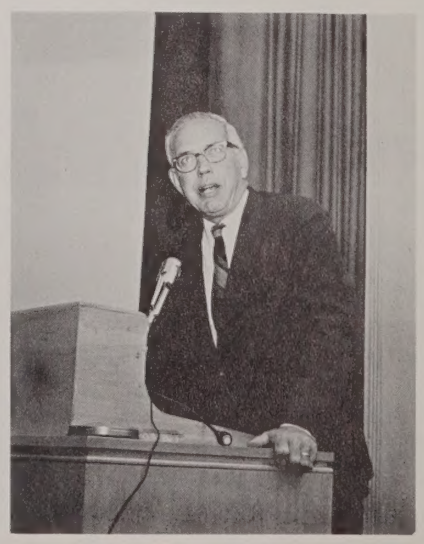
The president of the alumnae association and chairman of the board, Glenny Main Jackson, would like to thank all board members for their assistance and expresses the wish to all alumnae for a healthy, happy, and prosperous New Year.

Going over their yearbook are members of the class of 1951, (l.-r.) Lois Milligan Boyce, Ina Lemke Lott, who came from Florida, Phyllis Walker MacKay, and Joan Morison Hobson.

Announcement

For faster publication, please send all news notes and notations as soon as the event occurs to Betty Theriault Joyce, 48 Pickering Street, Danvers, MA 01923. Don't forget to include your maiden name, as well as your married name, and the year of your graduation.

Have you moved recently? Change of addresses should be sent to the Registrar's Office, NEDH School of Nursing, NEDH, 185 Pilgrim Road, Boston, MA 02215.



Guest speaker Dr. Richard Harris, director of the Arnold Arboretum, went up and down the aisles of the supermarket to tell the audience the plant origins of the foods we eat in his talk "A Botanist in the Grocery Store."

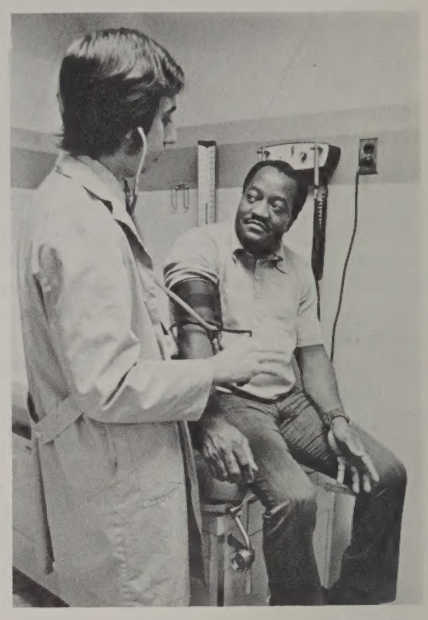
ALUMNAE ASSOCIATION HONORS MR. LOWRY. *Executive Vice President R. D. Lowry holds a pewter plate and a collection of "love letters" given to him by the alumnae association in honor of his 30 years of dedication to the hospital and the School. With him are: (l.-r.) Joan Randle, associate director of the School; Ellen D. Howland, '42, director of nursing; Lois M. Preston, '41, associate director of nursing service; and Glenny Main Jackson, '45, president of the alumnae association. Mr. Lowry was a speaker at the Seventh Annual NEDH School of Nursing Alumnae Day held November 1.*

Free blood pressure and diabetes tests offered at RDMG

Free blood pressure and diabetes detection tests were offered to residents of Boston at the Roxbury Dental and Medical Group on November 8. Sponsored by RDMG and the Greater Boston Diabetes Society, the tests were aimed at the prime candidates of high blood pressure or diabetes: people who are overweight, over 40, or have relatives who are diabetic.

Dr. Randolph B. Reinhold, director of community medicine at NEDH; Dr. Arturo R. Rolla, internal medicine, NEDH; Lab Technician Barbara Teamer, and Nurses Sandra Leonard, Brenda Beckford, Mary Ricketts and Leslie Jackson were on hand to test patients. When it was shown, for example, that Luther Pryor did have high blood pressure, Mr. Pryor immediately made an appointment for the next week at RDMG. A Dorchester resident, Mr. Pryor wanted to keep his blood pressure under control in the hopes of obtaining a new job.

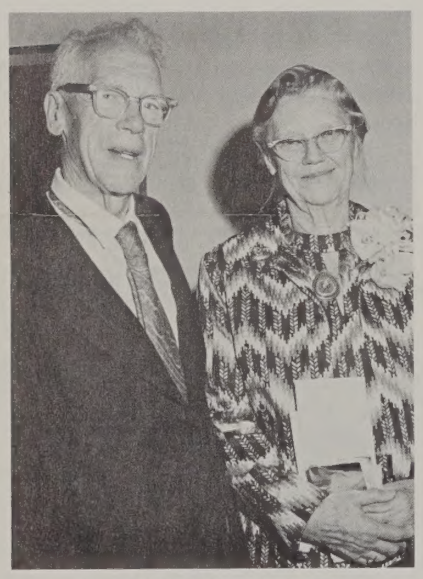
If high blood pressure and diabetes are detected early, serious complications can be avoided.



Having his blood pressure tested by Dr. Arturo R. Rolla took only minutes of Luther Pryor's time, but this test and the test for diabetes could save years of his life. If detected and treated early both high blood pressure and diabetes can be controlled.

Friends hold annual meeting

The Friends of the Deaconess held their annual meeting on October 21 and elected a new slate of officers. Mrs. George Dempsey was elected president; Mrs. Leo Krall, first vice president; Mrs. Roger A. Perry, Jr., treasurer; Mrs. S. St. John Morgan, assistant treasurer; Mrs. Robert Tilley, recording secretary; Mrs. Duncan Harris, corresponding secretary. Mrs. Lauriston Ward, Jr., out-going president who presided at the meeting, will continue as chairman, treasurer, and buyer for the gift shop. After the business meeting the Friends were joined in Harris Hall by members of administration at a tea honoring Mrs. Shields Warren who retired after 37 years as treasurer of the Friends. She was presented with a lovely jeweled pin in the shape of a whale. Mrs. Warren was one of four women who founded the Friends 42 years ago.



Dr. and Mrs. Shields Warren

Mr. Lowry says Thank You

To all members of the Alumnae:

Truly I am serious when I say I want to quit work on the eighteenth of this month and have a real vacation. The beautiful pewter plate and the marvelous book of letters you gave me on Alumnae Day touched me so deeply that I feel I should write each one of you personally to thank you for your tributes. A quick calculation indicates that I would have to postpone my vacation for at least two more months to accomplish this. Even longer if I develop writer's cramp!

I hope you will forgive me for using this method to thank all of you for the gifts and all of the wonderful cooperation you have given me over the years. I have always been proud of Deaconess graduates, and I am greatly honored at being made an honorary member of the Alumnae Association.

Bless you all.

Sincerely,
Don Lowry

Employees in action . . .

Connie Donovan, R.N., clinical nurse specialist, was presented with a plaque from the Massachusetts Nurses Association in recognition of her contributions to nursing practice. At the MNA annual convention in Worcester on October 23, Ms. Donovan was honored for her participation in workshops on rehabilitation of ostomy patients; for initiating the clinical nurse specialist group in Massachusetts; and for writing nursing guidelines for the rehabilitation of ostomy patients.

New England Deaconess Hospital
185 Pilgrim Road
Boston, Massachusetts 02215

pulse

The New England Deaconess Hospital is a 471-bed and 16-building complex. Physicians from the Joslin Clinic, the Lahey Clinic, Overholt Thoracic Clinic and the independent medical and surgical staffs serve the needs of their patients at the hospital. The Deaconess is internationally known for diagnosis, treatment and research in brain and chest surgery, cancer, diabetes and general medicine, and is affiliated with Harvard Medical School.

PULSE is published monthly by the public relations department of the New England Deaconess Hospital.

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Public Relations Assistant
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Secretary

Holiday Calendar

DECEMBER 5
Friends of the Deaconess – School of Nursing Annual Christmas Bazaar.
Farr Lobby starting at 9 a.m.

DECEMBER 9
NEDH School of Nursing Glee Club Concert.
Joslin Auditorium at 8 p.m.

DECEMBER 14
Friends of the Deaconess Open House.
Farr Lobby from 2:30 p.m. to 4:30 p.m.

DECEMBER 15
Miss Howland's Christmas Tea.
Harris Hall from 3 p.m. to 5 p.m.

DECEMBER 23
Employee Christmas Party.
Cafeteria from 2:30 p.m. to 4 p.m.

DECEMBER 25
Employee Christmas Dinner.
Cafeteria from 11:30 a.m. to 1:30 p.m. Contact the employee relations department for reservations.

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